

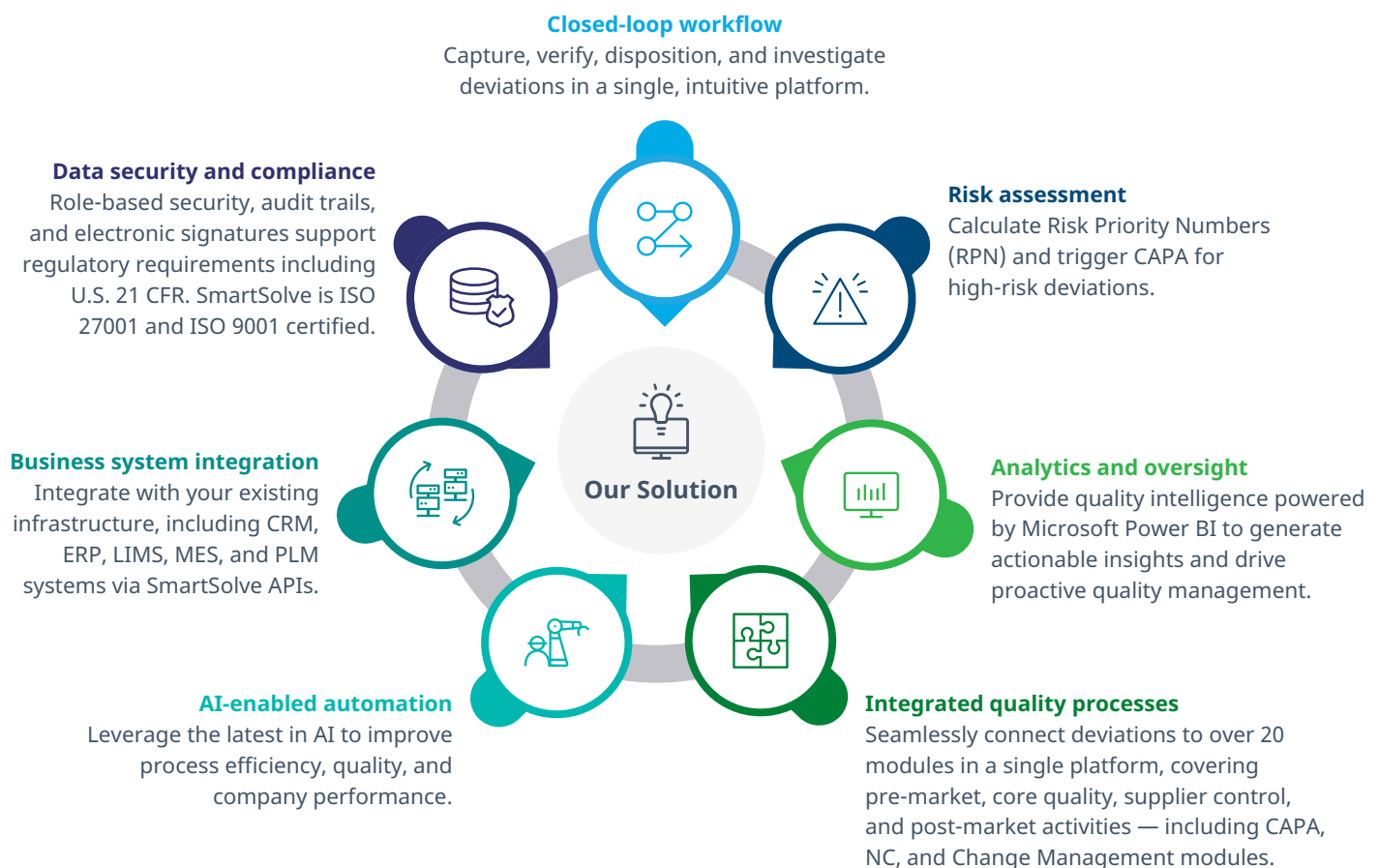
SmartSolve® Deviation Management

Streamlined deviation management for pharmaceutical organizations

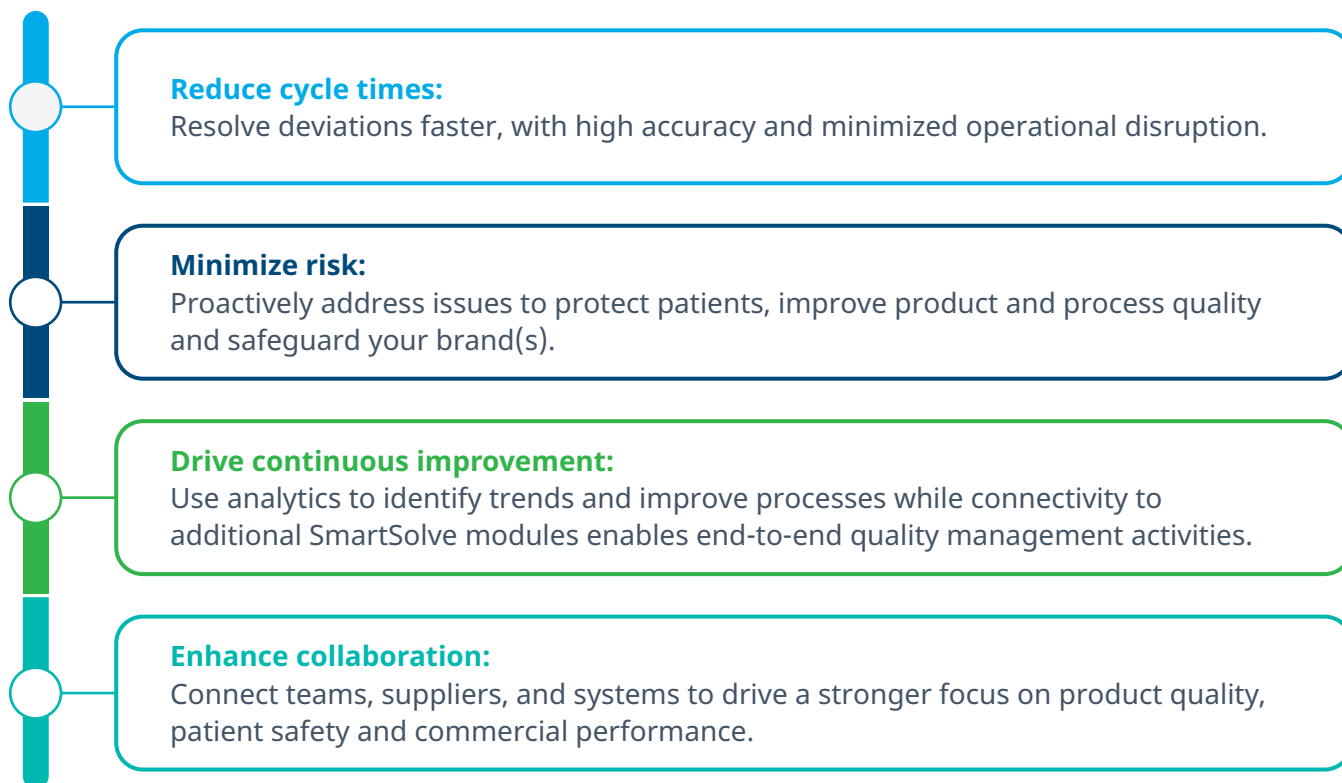
In today's fast-paced pharmaceutical environment, organizations are under constant pressure to maintain product quality and regulatory compliance while managing complex operations across the value chain. The rapid evolution of technology and global standards means that even the most diligent teams can struggle with fragmented data, manual processes, and limited visibility into deviations that impact product safety and compliance.

Situation

- **Complex operations:** Managing deviations across multiple products, batches, and suppliers is challenging.
- **Fragmented data:** Disconnected systems and manual processes slow down investigations and increase risk.
- **Regulatory pressure:** Compliance with evolving standards requires timely, accurate documentation and action.
- **Limited visibility:** Difficulty tracking trends and root causes hinders proactive quality decisions.



Customer value



About SmartSolve®:

SmartSolve is an AI-enabled, Microsoft Azure-based platform that helps Life Sciences organizations streamline and automate global quality management and regulatory compliance. [SmartSolve® eQMS](#) centralizes enterprise-wide quality processes, from design and manufacturing to post-market surveillance, while [SmartSolve® RIM](#) manages regulatory submissions, product registrations and health authority interactions. Built on industry best practices, SmartSolve connects teams, data, and workflows in a single platform to drive an optimized focus on patient safety, product quality and commercial performance.